James Lind Alliance
Primary Care
Patient Safety
Priority Setting Partnership

**Stage One**
Ask

Globally, most patient contact outside of hospitals is in primary and community settings...

But

...there is less research on patient safety in primary care than there is in hospitals.

**Stage Two**
Analyse

443 questions were submitted. These questions were analysed, duplicates removed and the remaining questions ranked with experts...

**Stage Three**
Prioritise

173 questions remained after analysing original

60 questions remained after being ranked by healthcare professionals and patient representatives

30 questions remained after a national survey

10 final questions agreed at workshop by healthcare professionals, patients and carers

**Stage Four**
Action

The Top 10 questions will be used to shape research over the next 10 years to influence improvements to primary care and reduce the number of patients and healthcare professionals affected.

**Context**

**Top 10**

1. How can patient safety be ensured for the most vulnerable in society (e.g. people with intellectual, physical, sensory or cognitive impairments)?

2. How can we make sure that the whole patient is treated, not just one condition and that mental health and physical health are being treated together?

3. How can we improve safety in communication and co-ordination of care between primary and secondary care?

4. In what ways does work intensity, hours worked and staffing levels affect patient safety / care access?

5. How does continuity of care influence patient safety?

6. How will patients understand the information that has been conveyed to them during the consultation?

7. What can primary care do to identify and support people who may be at risk of suicide?

8. Which type of practitioner (GP, named nurse, pharmacist, practice nurse) is best to see which types of patients (acute illness, complex or chronic multi-morbidity)?

9. How can information within patient medical records be made available to patients and care providers in a way that protects privacy and improves safety and quality of care?

10. How can risks be mitigated to allow for safe complex care at home?

Find out more: http://research.bmh.manchester.ac.uk/PatientSafetyPSP